

Ministry of Infrastructure Development

1. History and Background with the Mandate

After the 13th Amendment to the Constitution of Sri Lanka the Provincial Councils were formed in July 1989. In the North East Provincial Council, two Ministries were formed to look after the Engineering works. They were

1. Ministry of Irrigation and Housing
2. Ministry of Roads and Transport & Communication

In 1991, these two Ministries were amalgamated and the Ministry of Irrigation, Housing, Construction, Transport and Communication was formed. In 1992 it was named as Ministry of Engineering Services, which covered all Engineering aspects of NEPC.

In 1998 the Ministry of Engineering Service was suppressed and Office of the Engineering Service & Infrastructure Development was formed under Deputy Chief Secretary Engineering Service and the main Engineering Departments Irrigation, Roads and Buildings were taken out and placed under different ministries. Infrastructure Development Department has limited its activities to Appropriate

Technology, Technical Auditing, Tourism development and Renewable Energy.

On 22nd December 2006 as per the court decision North East Province Provincial Administration were separated and new Northern Provincial Administration and Eastern Provincial Administration was formed. All head office staff were divided to the new two administrations and all NEP activities were handover to the newly formed Northern Province and Eastern Province administrations.

Accordingly Office of the Deputy Chief Secretary Engineering Service for the Northern Provincial Council was formed under the Chief Secretary's Cluster.

In November 2007 NPC Senior Management decided to restructure the ministries and according to this arrangement in January 2008 Ministry of Infrastructure Development and Reconstruction was formed. The two main Engineering Departments Road Development Department and Buildings Department came under this ministry.

2. Duties & responsibilities

- Assisting, Coordinating, Guiding, Supervising, Controlling Engineering Departments Roads and Buildings.
- Contract Management Contract Administration, Contract Disputes, Litigation, and Technical Disputes.
- Managing Provincial Procurement Division
- Construction Quality Management.
- Introducing MIS & GIS monitoring system
- Promoting and Facilitating use of Alternate Energy.
- Promoting Provincial Tourism
- Technical Education and Training

The main objectives of the infrastructure sector will be to restore services to a useable and maintainable condition, develop the services to meet the demands of the foreseeable future, ensure that the services, once restored and developed, are affordable, sustained and maintained.

3. The Departments under Ministry

1. Dept. of Road Development
 2. Transport
 3. Tourism
 4. Dept. of Buildings
- Department of Road Development looks after the provincial roads and also helps Local Government in their road rehabilitation works. Provincial Road Development Department has 2000km of Provincial Roads.
 - Department of Buildings do the construction and maintenance of all Government Buildings except the school buildings
 - Tourism is also functioning under Ministry Government is very keen in promoting Provincial Tourism. In this regard it is established

4. Strength and weakness

4.1. Problems and Constraints

- Displacement of officers, migration of skilled workers and professionals
- Engineers not willing to work in Northern province
- Poor business environment
- Shortage or non availability of construction materials.
- Transportation difficulties
- Limited financial provisions for capital works
- Minimum or no provisions for maintenance for created infrastructure
- Shortage of contractors for grades M5 and above
- Risks and uncertainty of the future
- Security Concerns

5. Strengthening

5.1. Procurement Division

One officer was attending Diploma in Procurements & Contract Administration (DIPCA) course at SLIDA

5.2. Motivation given to staff

- All ministry staff were sent for training programme related with various aspects.
- Training Programme on Productivity and Quality Improvement for Public Sector Offices – All staff
- CIGAS Training – 02 Nos. Management Assistants
- GIS Training Programme- 01 No Management Assistant
- Human resource Management Work shop – Executive Level officer
- Induction Training for Management Assistant- 03 Nos. Management Assistant
- Computer type writing Training- 02 Nos. Management Assistant
- Sinhala Language classes- All Staffs

Agency Results Framework
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction

Vision

Infrastructure facilities for self sustained development and economic growth.

Mission

Providing technical and managerial assistance for the development of social and economic infrastructure facilities in Northern Province using the available resources with the private and public sector participation to facilitate resettlement, access to service infrastructure and speedy recovery of economy.

Thrust Areas (Key Result Areas)

- 1 Creating and maintaining Infrastructure facilities
- 2 Promoting Quality Assurance in Construction Projects
- 3 Facilitating in Technical Education and Training
- 4 Promoting Good Governance within the Institutions coming under the Ministry

Agency Results Framework
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Thrust Area 1 : Creating and maintaining Infrastructure facilities

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
1.1	Facilitated to Construct, Reconstruct, Rehabilitate, Improve and Maintain Provincial Roads & Road Structures	Outcome:-								
		i % of works completed in time	X	X+5%	X+5%	X+10%	X+10%	X+15%	X+20%	
		ii. No. of disputes reduced	X	X-1	X-2	X-3	X-4	X-5	X-6	
		Output:-								
1.2	Facilitated to Construct, Reconstruct, Rehabilitate, Improve and Maintain Government Buildings	i No.of Progress Monitored -Reports	12	12	12	12	12	12	12	
		ii. No.of Contract Management Supported	15	25	30	30	30	30	30	
		Outcome:-								
		i % of Works completed in time	X	X+5%	X+5%	X+10%	X+10%	X+15%	X+20%	
1.2	Facilitated to Construct, Reconstruct, Rehabilitate, Improve and Maintain Government Buildings	ii. No. of disputes reduced	X	X-1	X-2	X-3	X-4	X-5	X-6	
		Output:-								
		i No.of Contract Management Supported	15	25	30	30	30	30	30	
		ii. No.of Progress Monitored - Report	12	12	12	12	12	12	12	

Agency Results Framework
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Thrust Area 2 : Promoting Quality Assurance in construction Projects

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
2.1	Developed Quality control facilities in Department of Buildings & Department of Road Development	Outcome:- i. No. of Complaints reduced Output:- i. % of projects in which Engineering laboratory tests done	x	X-5	X-10	X-13	X-17	X-20	X-25
			X	X+10%	X+20%	X+30%	X+35%	X+40%	X+45%

Agency Results Framework
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Thrust Area 3 : Facilitating in Technical Education and Training

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
3.1	Developed Human Resources	Outcome:-								
		i. % of service delivery improved	X	X+5%	X+10%	X+15%	X+20%	X+25%	X+30%	
		Output:-								
		i. No. of trained persons	5	10	15	20	25	30	31	

Agency Results Framework
(Results Framework for Planning)

Province : Northern Province

Ministry : Ministry of Infrastructure Development & Reconstruction

Thrust Area 4 : Promoting Good Governance within the Institutions coming under the Ministry

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
4.1	Monitored and Evaluated performance of the institutions	Outcome:- i. No. of Complaints Reduced Output:- ii. No. of Progress Review Meeting Conducted	X	X-5	X-10	X-15	X-20	X-25	X-30
			3	4	4	5	5	5	6

Achievement of Recent Past

Tourism

The tourism industry in Northern Province was totally devastated during the last three decades. Thereby the economy connected to this sector also suffered. Northern Province has a great potential especially to attract the local tourists. This sector needs total revival starting from rehabilitation, access, training, information and motivation. Hon. Governor was very keen to activate some of the tourist locations and special programs were initiated from 2009.



Murukandy Temple area was rehabilitated
at a cost of 15.0 Mn



Access to Casurina Beach was constructed
at a cost of 20.0 Mn



Thiruketheeswaram Temple area was rehabilitated
at a cost of Rs.210 Mn



Bathroom Facilities were provided at Chaddy Beach – Velanai at a cost of Rs. 7.0 Mn

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Tourism

Vision

Promote the tourism activities of the Province within the framework of the National Tourism Policy to contribute to Promote the tourism activities of the Province within the framework of the National Tourism Policy to contribute to the Provincial Economic Development

Mission

Providing required infrastructure facilities and information through public and private agencies to domestic and foreign tourists aiming higher tourist visits to experience the historical, cultural, religious, leisure areas and indigenous foods of Northern Province by which to improve the economical activities of the Northern Province

Thrust Areas (Key Result Areas)

- 1 Diversification and Development of tourists' attraction and marketable products
- 2 Marketing and Promotion of Tourism
- 3 Ensuring the income Generators for the local community through tourism promotion
- 4 Good Governance

Medium Term Agency Results Framework (MTARF)
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Tourism
Thrust Area 1 : Diversification and Development of tourists' attraction and marketable products

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
1.1	Developed infrastructure facilities of tourist attraction	Outcome:-								
		Lodges	28	28	29	34	39	44	50	
		i. No. of Private Agencies involved in the Accommodation Task	5	5	6	10	17	22	29	
		Output:-								
1.1	Developed infrastructure facilities of tourist attraction	i. No. of Tourist places Improved	3	4	5	6	7	8	10	
		ii. No. of Access Improved	1	1	3	5	7	9	11	
1.2	Introduced and Developed products and services	Outcome:-								
		i. No. of variety Local Art and Craft Producers in the Market	X	X+5	X+10	X+15	X+20	X+25	X+30	
		ii. No. Restaurants for indigenous food in the Market	X	X+5	X+10	X+15	X+17	X+23	X+30	
		iii. No. of Agencies providing transport services	X	X+2	X+3	X+5	X+8	X+10	X+15	

Medium Term Agency Results Framework (MTARF)
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Tourism
Thrust Area 2 : Providing adequate infrastructure Facilities

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
2.1	Provided Tourism Information	Outcome:- i. No of annual arrivals of Local & Foreign Tourist arrivals in Province Output:- i. No. of Signboards Planted ii. No. of Guide books available	7500	10000	15000	20000	25000	30000	40000
			0	0	50	70	110	145	165
			0	0	15	19	22	27	30
2.2	Developed Training and Manpower	Outcome:- i. Percentage of improvement in Capacity Development	X	X+5%	X+10%	X+15%	X+20%	X+25%	X+30%
2.3	Promoted programmes and Propaganda	Output:- i. No. of Persons got training i. No. of programmes conducted	0	0	55	65	75	85	95
			0	0	10	15	20	25	30

Medium Term Agency Results Framework (MTARF)
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Tourism
Thrust Area 3 : Ensuring the income Generators for the local community through tourism promotion

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
3.1	Provided Accommodations	Outcome:- i. No of annual arrivals of Local & Foreign Tourist arrivals in NP	7500	10000	15000	20000	25000	30000	40000
		Output:- i. No. of Rooms available for the tourists in the Province	297	426	476	510	560	620	720
3.2	Created stalls for souvenir food art and craft	Outcome:- i. No of annual arrivals of Local & Foreign Tourist arrivals in NP	7500	10000	15000	20000	25000	30000	40000
		Output:- i. Restaurants	18	23	28	32	40	47	55
		No. of Stalls/ Shops/ Restaurants operating. Shops	453	617	724	780	850	970	1050
		Stalls	58	76	97	150	200	250	300
3.3	Provided training for income generation	Outcome:- i. No of person trained in tourism industry in the area	X	X+5	X+10	X+15	X+20	X+25	X+30
		Output:- i. No. of Training programmes conducted	X	X+5	X+7	X+10	X+15	X+18	X+24

Medium Term Agency Results Framework (MTARF)
(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Tourism
Thrust Area 4 : Good Governance

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
4.1	Monitored and Evaluated performance of the institutions, Programmes and Projects	Output:- i. No. of community based organizations established ii. No. complains from the customers	X	X+1	X+2	X+3	X+5	X+6	X+8
			X	X-5	X-10	X-15	X-20	X-25	X-30

Achievement of recent past

Transport

Road Transportation is the predominant mode of Transport for the Northern Province. Now the transport through all the main roads are resumed and all major towns are linked. The Major Towns didn't have proper bus stands and bus shelters, and road safety was totally neglected.

Action was taken to rehabilitate the bus stands and bus Shelters and to provide road sign board.



Chankanai Bus Stand was constructed at a cost of Rs. 4.0Mn.



Mannar Bus Stand was rehabilitated at a cost of Rs. 1.0 Mn



Chavakachcheri Bus Stand was constructed at a cost of Rs. 4.0 Mn

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Transport

Vision:

Upgrading transport facilities for the comfort travel experience to the public in the province

Mission:

Ensuring safe public transport to all needy areas through public and private commuter transport agencies and providing Bus stands and Bus Shelters for user comfort

Thrust Areas (Key Result Areas):

- 1 Provision of Quality Passenger Service
- 2 Good Governance

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province
Ministry : Ministry of Infrastructure Development & Reconstruction
Department/ Agency : –
Sector : Transport

Thrust Area 1 : Provision of Quality Passenger Service

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
1.1	Developed amenities for passengers	<p>Outcome:-</p> <p>i. No of Families Benifited</p> <p>Output:-</p> <p>i. No. Bus stands Rehabilitation</p> <p>ii. No. of Bus shelters</p>	750	1000	1500	2000	2500	3000	3500
			3	4	4	5	6	7	8
			–	–	3	7	10	14	18
1.2	Ensured Comfort of Passengers	<p>Outcome:-</p> <p>i. Percentage of accidents per year reduced</p> <p>Output:-</p> <p>i. Sign Board Planted</p>	15	25	30	40	45	50	55
			–	–	15	30	45	60	75

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province

Ministry : Ministry of Infrastructure Development & Reconstruction

Department/ Agency : –

Sector : Transport

Thrust Area 2 : Good Governance

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
2.1	Ensured Safety and Security	Outcome:-								
		i. No. of Accidents in the public transport	X	X-5	X-10	X-15	X-20	X-25	X-30	
		ii. No. of Complains made by the passengers	X	X-10	X-20	X-30	X-40	X-50	X-60	

DEPARTMENT OF ROAD DEVELOPMENT

1. History and Background

The Road Development Department of the Northern Provincial Council was formed to construct & maintain the C & D class of roads of NP, which were handed over to the Provincial Council with the devolution of powers as a result of the 13th Amendment of the Constitution.

RDD is responsible for the construction & maintenance of 1966.80 km of C & D class of roads of which 1115.96 km are tarred roads and 850.84 km are gravel roads.

The C & D class roads of the NP serve as link roads linking the trunk & main roads (A & B class – National Highways), Approach roads and the rural roads (Pradeshiya Shaba roads, Irrigation roads etc.). Most of these roads are in a dilapidated state due to lack of maintenance consequent to the war situation in the NP and due to Tsunami and Recent Flood Damage. RDD was making all possible endeavors to repair these roads. Apart from the C & D class of roads in NP, RDD

has been called upon to do works for the rural roads belonging to local authorities & even to national Highways of the Central Govt.

2. Duties & Responsibilities

1. Providing timely assistance for the execution of Roads development services
2. Capacity development
3. Operation of maintenance, rehabilitation, improvements to road projects
4. Maintenance of road & road structure
5. Rehabilitation road surface
6. Improvements to road surface
7. Widening of roads
8. Development of drainage system
9. Reconstruction of major structures

3. Strength and Weakness

3.1. Problems and Constrains

3.1.1. There is no proper road maintenance system & proper funding arrangement available as per the arising emergency needs.

3.1.2. Human Resource

As per the cadre 13 Engineers & 33 Technical Officers are approved for this department. But at present only 11 Engineers & 26 Technical Officers are available. The existing cadre itself is not adequate to cope up with the workload. The number of management assistants and allied services are also inadequate.

3.1.3. Vehicles and Office Equipment

To Have proper supervision and control over works more vehicles have to be provided to all Executive Engineers Divisions. For quality control and machinery maintenance separate vehicles are required.

3.2. Special Training given on Capacity

Strengthening

3.2.1. CE and EE attended training programmes locally organized by ICTAD and IESL. Technical Officers did not get opportunity to go for training. The training courses that are being conducted by SLIDA are for Management skill development. To train on technical skills Special Technical

Courses have to be organized for Technical Officers & Engineers.

3.2.2. Most of the clerical staffs were trained in Computer literacy and most of them are in a position to use computers. Accounts branches of most regions are familiar with the usage of latest packages.

3.2.3. Some clerical staff was sent for training on establishment matters.

3.2.4. Preparation of MIS is completed.

Dept.of Road Development
Achievement of Recent Past



istrict



Kumulamunai Thannimurippu Road

Thunukkai Alankulam Road

Kilinochchi District



Puthumurippu Konavil Road
Puthumurippu Access Road



L.B Main Chanel Road Akkarayankulam
Murukanday Akkarayan Vannerikulam Road

Mannar District



Poovarasankulam Thunukkai Road
Periyapulathuchenai Potkerny Bandaravely Road

Vavuniya District



Mamaduva Karunkalikulam Road
Kudiyiruppu Poonthoddam Road



Poovarasankulam Thunukkai Road



Maharambaikulam Housing Scheme Road

Jaffna District



Kachchai Ketpili Road



Achchuvveli navakkiri Road

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province

Ministry : Infrastructure Development & Reconstruction

Department/ Agency : Road Development Department

Vision:

Quality Provincial road network connecting with National Highways

Mission:

Providing reliable road facilities in an effective and economical manner for easy mobility of people and goods to improve the socio- economic development of the Northern Province.

Thrust Areas (Key Result Areas)

- 1 Establishment and operation of a quality road network in the province
- 2 Road safety improvements for safe transportation
- 3 Minimizing adverse environmental impacts
- 4 Enhancing institutional capacities to improve the performance of the road sector
- 5 Good Governance

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province**Ministry :** Infrastructure Development & Reconstruction**Department/ Agency :** Road Development Department**Thrust Area 1** : Establishment and operation of a quality road network in the province

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets					
			2011	2012	2013	2014	2015	2016	2017
1.1	Rehabilitated roads	Outcome:- i. % reduced Vehicle maintenance Cost ii. % travel time reduced iii. No. of Accidents reduced Output:- i Length of road Rehabilitated ii. No. of structures rehabilitated iii. Length of drainage rehabilitated	100	100	15	15	25	50	50
			10	12	15	25	27	30	35
			5	7	6	6	7	7	8
			12	14	15	20	23	25	30
			3	4	4	6	9	5	10
			-	0.5	0.5	0.6	0.8	0.6	0.5
1.2	Improved roads	Outcome:- i. % reduced Vehicle maintenance Cost ii. % travel time reduced iii. No. of Accidents reduced Output:- i. Length of road improved (km) ii. Length of road widened (km) iii. No. of structures improved	100	12	15	15	25	50	50
			10	12	15	25	27	30	35
			5	7	6	6	7	7	8
			10		12	15	20	20	22
			-		5	7	10	12	14
			-		5	10	10	15	15

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province

Ministry : Infrastructure Development & Reconstruction

Department/ Agency : Road Development Department

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
1.3	Maintained of Roads and Structures	Outcome:-								
		i. % reduced Vehicle maintenance Cost	10	12	15	15	25	50	50	
		ii. % travel time reduced	10	12	15	25	27	30	35	
		iii. No. of Accidents reduced	5	7	6	6	7	7	8	
		iv. % flood damage reduced	10	12	15	25	27	30	35	
		Output:-								
		i. Length of Road maintained (routine)	25	27	28	32	35	40	45	
ii. Length of road surface treated (periodical)	43.48	49	50	58	65	75	86			
iii. Length of road surface treated (recurrent)	30	32	34	40	48	55	65			
1.4	Constructed new link roads and structures for better productivity	Outcome:-								
		i. % reduced Vehicle maintenance Cost	10	12	15	15	25	50	50	
		ii. % travel time reduced	11	12	15	25	27	30	35	
		iii. No. of Accidents reduced	5	7	6	6	7	7	8	
		iv. % flood damage reduced	10	12	15	25	27	30	35	
		Output:-								
		i. Length of new roads constructed (km)	-		0	1	2	2	1	
ii. No. of new structures constructed	-		1	1	2	2	1			
1.5	Reconstructed major structure	Outcome:-								
		i. % reduced Vehicle maintenance Cost	10	12	15	15	25	50	50	
		ii. % travel time reduced	10	12	15	25	27	30	35	
		iii. No. of Accidents reduced	5	7	6	6	7	7	8	
		iv. % flood damage reduced	10	12	15	25	27	30	35	
		Output:-								
		i. No. of structures reconstructed	-		2	2	1	2	2	

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province**Ministry :** Infrastructure Development & Reconstruction**Department/ Agency :** Road Development Department**Thrust Area 2** : Road safety improvements for safe transportation

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
2.1	Introduced proper traffic management systems	Outcome:-								
		i. % travel time reduced	10	12	15	25	27	30	35	
		ii. No. of Accidents reduced	5	7	6	6	7	7	8	
		Output:-								
		i. Road furniture Provided (km)	20		50	90	150	180	200	
		ii. No. of black spots reduced	-		5	4	3	2	0	
		iii. No. of Roundabouts improved	-		4	3	3	2	1	
		iv. No. of road safety programme conducted	-		2	2	1	2	1	

Thrust Area 3 : Minimizing adverse environmental impacts

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
3.1	Prevented and mitigated of adverse environmental impact	Outcome:-								
		i. % lungs diseases patient reduced	5	10	20	25	27	30	32	
		ii. % polluted air reduced	5	10	20	25	27	30	32	
		Output:-								
		i. Improvement of air quality (% SO ₂ , CO ₂ ,) No. of awareness programmes conducted	20 1	25 1	27 1	29 2	30 2	32 2	35 2	
		ii. No. of EIA reports approved	-		1	1	1	1	1	

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province

Ministry : Infrastructure Development & Reconstruction

Department/ Agency : Road Development Department

Thrust Area 4 : Enhancing institutional capacities to improve the performance of the road sector

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
4.1	Strengthened Institutional and capacity building	Outcome:-								
		i. % improved quality of work	6	10	15	20	24	28	34	
		ii. % time to complete the work reduced	6	9	12	18	25	30	35	
		iii. % time to take a decision reduced	8	10	12	15	20	25	30	
		Output:-								
		i. No. of Master plan prepared for province	-	1	1	0	0	0	0	
		ii. No of database for Road maintenance Management developed	-	1	1	0	0	0	0	
4.2	Developed human resources with skills to cater to user demands	iii. No. of machinery & equipments maintained	-	2	3	4	8	10	12	
		No. of machinery & equipments procured	-	-	3	1	1	1	0	
		iv. No. of Laboratories with equipment increased for testing	-	-	3	1	1	1	0	
		Outcome:-								
4.2	Developed human resources with skills to cater to user demands	i. % achievements improved	6	10	15	20	24	28	34	
		ii. % rewards increased	5	10	15	16	18	20	22	
		iii. % faults reduced	10	13	18	22	25	25	30	
		Output:-								
		i. No. of employees trained	-	-	5	8	12	15	20	
		ii. No.of training programme conducted	-	-	1	1	2	3	2	
		iii. No. of field visit completed	-	-	1	1	2	1	1	

Medium Term Agency Results Framework (MTARF)

(Results Framework for Planning)

Province : Northern Province

Ministry : Infrastructure Development & Reconstruction

Department/ Agency : Road Development Department

Thrust Area 5 : Good Governance

Goal No.	Goals	Key Performance Indicators (KPIs)	Baseline	Targets						
			2011	2012	2013	2014	2015	2016	2017	
5.1	Monitored and evaluated road projects	Outcome:-								
		i. % transparency increased	5	6	8	10	12	14	15	
		ii. % improved quality of work	10	13	16	19	22	25	30	
		Output:-								
		i. No. of performance review meeting conducted	12		12	12	12	12	12	
5.2	Performance evaluated officers'	Outcome:-								
		i. % improved quality of work	10	13	16	19	22	25	28	
		ii. % salary increased	5	6	8	10	12	14	15	
		Output:-								
		i. % Officers in excellent and very good category in the performance appraisal forms	100		0.5X	0.6X	0.8X	0.9X	X	
5.3	Followed rules and regulations	Outcome:-								
		i. % improved quality of work	10	13	16	19	22	25	30	
		ii. % rewards increased	8	10	12	14	16	18	20	
		Output:-								
		i. No. of audit queries reduced	X		0.9X	0.6X	0.4X	0.2X	0	
		ii. No. of complaints from public reduced	X		0.9X	0.6X	0.4X	0.2X	0	

X - Approved Cardre

Department of Buildings

1. History and Background

After the 13th Amendment of the Constitution of Sri Lanka the Provincial Councils were formed in July 1989. In the North East Provincial Council, two Ministries were formed to look after the Engineering works. They were

1. Ministry of Irrigation and Housing
2. Ministry of Roads and Transport & Communication

In 1991, these two Ministries were amalgamated and the Ministry of Irrigation, Housing, Construction, Transport and Communication was formed. In 1992 it was named as Ministry of Engineering Services, which covered all Engineering aspects of NEPC.

In 1998 the Ministry of Engineering Service was suppressed and Office of the Engineering Service & Infrastructure Development was formed under Deputy Chief Secretary Engineering Service and the main Engineering Departments Irrigation, Roads and Buildings were taken out and placed under different ministries. Infrastructure Development Department has limited its activities to Appropriate

Technology, Technical Auditing, Tourism development and Renewable Energy.

On 22nd December 2006 as per the court decision North East Province Provincial Administration were separated and new Northern Provincial Administration and Eastern Provincial Administration was formed. All head office staff were divided to the new two administrations and all NEP activities were handed over to the newly formed Northern Province and Eastern Province administrations.

Accordingly Office of the Deputy Chief Secretary Engineering Service for the Northern Provincial Council was formed under the Chief Secretary's Cluster.

In November 2007 NPC Senior Management decided to restructure the ministries and according to this arrangement in January 2008 Ministry of Infrastructure Development and Reconstruction was formed. The two main Engineering Departments Road Development Department and Buildings Department came under this ministry.

2. Duties & Responsibilities

1. Providing timely assistance for the execution of Roads development services
2. Capacity development
3. Operation of maintenance, rehabilitation, improvements to road projects
4. Maintenance of road & road structure
5. Rehabilitation of road surface
6. Improvements to road surface
7. Widening of roads
8. Development of drainage system
9. Reconstruction of major structures

3. Strength and Weakness

3.1. Problems and Constrains

3.1.1. There is no proper road maintenance system & proper funding arrangement available as per the arising emergency needs.

3.1.2. Human Resource

As per the cadre 13 Engineers & 33 Technical Officers are approved for this department. But at present only 11 Engineers & 26 Technical Officers are available. The existing cadre itself is not adequate to cope up with the workload. The number of management assistants and allied services are also inadequate.

3.1.3. Vehicles and Office Equipment

To have proper supervision and control over works more vehicles have to be provided to all Executive Engineers Divisions. For quality control and machinery maintenance separate vehicles are required.

3.2. Special Training given on Capacity Strengthening

3.2.1. CE and EE attended training programmes locally organized by ICTAD and IESL. Technical Officers did not get opportunity to go for training. The training courses that are being conducted by SLIDA are for Management skill development. To train on technical skills Special Technical Courses have to be organized for Technical Officers & Engineers.

3.2.2. Most of the clerical staff were trained in Computer literacy and most of them are in a position to use computers. Accounts branches of most regions are familiar with the usage of latest packages.

3.2.3. Some clerical staff was sent for training on establishment matters.

3.2.4. Preparation of MIS is completed.